



Future Link Technologies

Company Profile

Who we are...

Incorporated in the year 2005, Future Link Technologies (FLT) is an Information and Computer Technology company with research and development at the core of our business strategy. We have keen interest in the telecommunication and Banking sector. We offer a broad range of services and products that include, but are not limited to, Banking software, Value Added Services for Telecommunication companies, Web/Server Hosting, and VOIP Call-Shops setup for cheap International calls.

Our Vision

To enhance the quality of life in the developing world through technology

Our Mission

To be the world leader in the technological advancement of the developing world

We will achieve this through the continuous innovation of affordable and effective demand-driven solutions.

Our Values

- **Customer focus.** Success for us is a measure of how satisfied we make our clients.
- **Continuous improvement.** If we are not helping our clients achieve consistent growth through constant growth and improvement of our services to them, we too are not growing.
- **Excellence.** Comfort is too easy! We have always strived to push the bar a little further beyond just comfortable.
- **Innovation.** If we don't create the waves together with our clients, we will be washed in them.
- **People.** Building a world class company that offers world class services to its clients requires world class people. We are committed to helping our employees be the best they can be through a consistent and ever improving staff development program.
- **Integrity.** Our credibility lies in the consistency with which we live our values.

Our People...

To offer the finest level of service available, the team at FLT is composed of specialists in diverse but complimentary technical disciplines. Together, the members of the team form a winning combination for you and for FLT. Our multidisciplinary team backed by effective management systems places us in a unique position to provide you with the highest quality in both service and delivery.

Vincent Tumwujukye, Chief Executive Officer

Vincent is a great leader, after serving for many years in leadership positions as Operations Manager, Chief Software Architect and others. He is also an accomplished and highly experienced programmer and software architect, coming from a background of Computer Science. Vincent is a certified and highly talented CISCO Network Associate. Having worked as a software developer, programmer and systems analyst for many years, Vincent is single handedly responsible for some of the most sophisticated software applications being used in many enterprises all over the country and abroad. He has amassed extraordinary experience not only in systems analysis and software design but also in networking, server programming, database systems management and lastly but not least, management. Vincent was one of the distinguished 2008-Common Wealth E-Governance Conference delegates, nominated by the Government of Uganda. He is driven by a passion for serving his community using technology.

Byron Nicco Osiro, Technical Operations

With a background in Computer and Information Technology and with a diploma in computer Science Byron is also a Certified CISCO Network Engineer. He has worked with several companies in the various disciplines of Chief Systems Administrator, Technical Operations manager, Information Technology Research Coordinator and Database manager among others. Byron is driven by a passion for learning and as such has attended and continues to attend workshops on Information Technology related issues organized by leading institutions around the world such as the World Bank, Microsoft, Toshiba and others.

Richard Asiimwe, UNIX Systems Administration

Richard has a background in Computer Science and is also a Certified CISCO Network Engineer. He has gained extensive experience working as a software developer for some of the leading software solutions companies in Uganda- mastering over seven programming languages and high end database platforms including PostgreSQL and Oracle. He has also had extensive experience in the design and implementation of security systems. Other experiences include working in the capacities of Technical Systems Officer, Linux Engineer and Network and systems

administrator. Richard is driven by the constant need to innovate new solutions in technology and as such is passionate about research and development in Information and Computer Technology

Nassir Katuramu, Non Executive Director

With a background in Computer Science and Business Administration, Nassir is also a Co-founder of Cistech Solutions – another Information Technology services provider. Having held positions as co-founder and director, marketing manager and project manager in past job experiences and also country representative of the World Bank in a Corporate Social Responsibility program to Uganda, Nassir has amassed great experience in leadership, organizational development, marketing, project management and corporate citizenship. Nassir is a highly talented, dynamic and passionate leader with a keen interest in technology.

What we do...

Research and Development

With innovation and customer satisfaction at the center of our culture, it is important for FLT to stay at the cutting edge of technological advancement. In order for this to happen, FLT has strategically placed Research and Development (R&D) at the core of its business strategy. Through R&D, FLT is not only able to understand present needs in absolute detail and hence innovate relevant solutions, but is also able to anticipate the future based on the evolution of current and past trends. R&D informs all of our core business functions and processes with one goal in mind- continuous and never ending improvement. For us this means that we are constantly improving our ability to meet our clients' needs and for our clients it means that FLT is consistently able to help them maintain a competitive edge in a highly turbulent business environment.

Our Products

Savings Plus

Savings Plus is banking software that was developed to address the developing world's need for a product that is easy to use, affordable and embedded with intuitive financial reporting. *Savings Plus* is now registered and approved by CGAP – World Bank. *Savings Plus* is particularly instrumental in reporting as it was developed in collaboration with apex bodies in the region dramatically improving its applicability. *Savings Plus'* main targets are SACCOs, Microfinance Institutions and Village Banks which also happen to be strategically poised bodies in a bid to alleviate the poverty suffered by many in the developing world.

A key feature in *Savings Plus* is the automatic journals that updates all relevant entries, thus eliminating the need of making multiple debit and credit entries. This also means that financial reports such as balance sheets and trial balances always tally, and are available on a click. Another feature is the hierarchical and customizable chart of accounts which can be adjusted to reflect the SACCO's or Microfinance institution's products. *Savings Plus* carries out regular and automatic backups and data recovery, a feature that enables you to roll back in the event of system failure.

Savings Plus' modules include:

- Customers module
- Shares module
- Savings module
- Loans module
- Chart of Accounts module

- Fixed Asset Register module
- Bank Accounts module
- Reports module
- Staff module
- Holidays module
- Settings module
- Users module
- Support Tools (Back up and Recovery, and Interactive Manual)

SMS 8000

SMS 8000 is a Value Added Service for Telecommunication companies. FLT in partnership with International Telecom provides content to MTN, UGANDA TELECOM, WARID and ZAIN subscribers, through the licensed short code 8000. The content ranges from media like logos, ring tones, videos to SMS info such as news, jobs directory and a lot more, making it a world on the subscriber's phone.

FLT Mobile

FLT Mobile is a Voice over Internet Protocol (VoIP) telephony service that has been launched by FLT. It is a method of making telephone calls over the Internet to any destination in the world. In the developed world, VoIP has been the mainstream means of communication for a number of years and has resulted in more affordable communication due to relatively lower costs of bandwidth in comparison to ordinary telephony services.

The benefactors of *FLT Mobile* are organizations and individuals alike. It is a means of reducing costs for organizations that make a lot of international calls and also a business opportunity for locations like Internet cafes that already have an Internet connection. FLT makes such organizations resellers of this service by setting up call shops and providing an interface to manage them.

Website Hosting

The main deterrents to web hosting in Africa are ensuring a constant supply of power and guaranteeing a reliable bandwidth connection - two factors that play a part in maintaining a perpetual uptime of servers.

We at FLT guarantee both and can help you migrate aspects of your business or inherent tasks to the Internet in order to automate processes, and diversify revenue streams by tapping into new markets. Services in this package include hosting free domain name registration and creation of hundreds of e-mail accounts.

Software Development

To improve the competitiveness of an organization there is a need of tailor made technological solutions that automate an organization's routine tasks freeing it to concentrate on its core objectives.

Through research and development – our core business strategy, we are able to deliver first-rate consultancy in software development and our extensive experience in this field enables us to automate even the most complex business processes and transactions. We can create software for independent processes or system processes within your organization's operations to increase productivity, to reduce human error in complex transactions, or to help you save money that would otherwise be used to hire more staff.

Adding Value to your Organization

The information age has added an extra spin to the rate of change in the business world today. To remain competitive requires that a company is able to adapt to this change just as fast. You need a partner who can tailor technology to your business needs in a way that will boost your ability to reach and surpass your present business goals while at the same time preparing you for the future. Equipped with the right experience and expertise to make technology work for you, FLT is your ideal partner, leaving your business to focus on maximizing the delivery of your core strengths and processes.

Our Consultancy Portfolio...

Since its incorporation in 2005, FLT has been involved in a number of successful projects as highlighted below;

Software Applications

SMS Value Added Services Platform (SAMBO©)

SAMBO©, formerly called *OSIRIS* is a competitive and fully enabled SMS VAS platform with a very wide scope of functionality. It allows both content creation and content delivery. Delivery of content may be request triggered, it may be in form of blasts or it may be automated for subscription based service offerings. *SAMBO©* is robust, quick and efficient- delivering info to as many as 400 numbers per second. *SAMBO©* was originally developed for SMSIT, a Tanzanian based SMS VAS provider and was operating on the CELTEL Tanzania network.

Aflatoon©

AFLATOON is a project pioneered in Uganda by the Private Education Development Network. Its aim is to teach young children typically in primary school about the art of saving. It involved in addition to other things the establishment of a children's bank run and managed by the children themselves. A branch of this bank was then set up in each of the participating schools. FLT was then approached to develop a software simple enough for children to use to manage the bank but also sophisticated enough to efficiently handle complex banking transactions. FLT was also asked to design an analysis tool that consolidated databases from all the participating schools in order to give nationwide analysis of the project progress. FLT embarked on a 6 month project to design a two in one system that contained a stand alone management component and a web-based analysis component. The system was called *AFLATOON*. The stand alone component was installed on stand alone computers at the participating schools. The databases from the stand alone computers were then periodically uploaded onto the web-based analysis tool which consolidated all the information and automatically generated relevant nation-wide analysis reports

HR Management System

To avoid a potential Human Resource Management crisis due to swelling numbers of staff by a fast growing company, Yellow Pages Uganda needed to migrate to an efficient, robust and easy to use Information Management System built to suit their needs. FLT embarked on a project to build a customized but comprehensive HRM system that was complete with records management, performance appraisal, leave management and payroll modules.

Harmonized System Codes

HS Codes are used by the Revenue Authority to categorize information about various trade goods. FLT took on a project to execute the migration from the formally manual system a digital web-based platform that can be accessed remotely from around the world. The system not only allows a quick search of information within the digital document but also allows interaction between various stakeholders who continue to revise the content of the document over a web-based platform.

Digital Library

Information Society for Eastern Africa is a company that specializes in the provision of knowledge management systems. FLT was contracted by this company to develop their flagship product - a Digital Library Solution capable of storing, organizing and managing tens of thousands of documents on a digital platform. This product is currently being implemented by the Ministry of Health to organize their vast collection of documents.

Sales Tracking Software

Wina Classic, a leading boutique in Kampala was looking for ways to stay ahead of an increasingly competitive market. FLT offered them a solution that would not only help them capture vital information about their customers and their preferences but one that could also enable them make quick decisions regarding their stocks and offerings in line with customer preferences. The three month project resulted in the development of a system that helps Wina Classic capture customer information and preferences, analyze sales trends collectively or per customer over a given duration of time.

Internet Solutions

Websites

Designed, maintained and hosted by FLT

www.fl-t.com

www.savingsplus.info

www.iconug.net

www.sebalulule.co.ug

www.mjap.or.ug

www.mukonorotary.org

www.cobati.or.ug

www.pedn.org

www.pla-uganda.org

www.promoteuganda.com

www.uccro.org

Hosted and maintained by FLT

www.eccauganda.org

www.equatoruganda.com

www.christthekingkampala.org

www.acpedi.org

www.advanceumf.com

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